



MANUAL A > Z



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Air conditioning: Available in all rooms and public areas of the hotel. The individual controls available in your room are used to adjust the room temperature to your needs.

Airport: Faro International Airport is 106km from Utopia Hotel. Average travel time: 1 hour and 15 minutes. We suggest that you start your journey to the airport 4 hours before your flight departs. For more information, consult the Reception services.

Alarm: See the emergency plan posted in your room.

Amenities: In addition to the amenities available in the rooms, we have a sewing kit, upon request at the reception.

Animals: Animals are not allowed to enter Utopia Hotel.

>B<

Babysitting service: contact reception

Baggage transport service:

1 transfer = 1 route section

Book 1 to 3 - including 1 piece of luggage per transfer

Book 4 or more - 2 pieces of luggage included per transfer

info@vicentinatransfers.pt.

For more information, consult the Reception Services - +3519624249

Balconies: All rooms on the first floor have balconies measuring at least 5m2.

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Bath towels: All rooms are equipped with two bath towels and one face towel, made in Portugal. We change bath towels every three days of your stay. If you would like towels changed, please leave towels on the floor before daily cleaning of your room.

Bed linen: All rooms are equipped with 80% Portuguese-made cotton bed linen. We change the bed linen whenever the guest changes and, in the case of long stays, every three days.

Bike rental: For more information, consult the reception services.

Book of Complaints: Utopia Hotel has a complaints book at the reception.

Book of Compliments: We also have a Book of Compliments. Please consult Reception.

Breakfast: We prepare a special breakfast for you, served by our employees, available from 7:30 am to 11:30 am.



Car rental: For more information, consult the reception services.

Check-in: Must be done from 4 pm. If you wish to make an early check-in, check the reception services to check availability.

Check-out: Must be done before 11 am. If you wish to have a late check-out, please consult the Reception services to check availability.

Checks: We do not accept checks as a form of payment.

Coffee: In the breakfast room and subject to availability.

Courier Service: contact reception

Cot: on request at Reception and subject to availability.

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Cushions: Upon request at reception and subject to availability.

Credit and debit cards: we accept Visa, Multibanco, Visa Eletron and Mastercard cards.

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Deposit service at reception: contact reception

Departure Service: contact reception

Do not disturb: If you wish not to be disturbed, please place the corresponding sign in the closet outside your bedroom door.

Drinks: on request at Reception and subject to availability.

Drinking water: Tap water is drinkable.

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Electric current: 220v

Entertainment: The reception or on our website is at your disposal to inform you about the most relevant activities to be used in the city or region.

Environmental quality: Utopia Hotel is located close to a natural park. Help us to conserve our vital resources by using bath towels more than once and sorting your waste. We have garbage separation units at the reception and also an Ecopoint on the left side at the exit of the hotel.

Extra bed: Available only if requested at the time of booking and subject to availability, with an additional cost.



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Fire: Check your room's emergency plan and go to the meeting point located at the front of the building. Inform reception immediately.

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Internet: We are pleased to offer free internet access in all our rooms via wi-fi. We also have wi-fi services in the Hotel's public areas.

Username: Utopia

Password: Uto12345

Iron and ironing board: Upon request at the reception, free of charge.

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Keys: Your key is for the exclusive use of opening the door to the room. Make sure you do not leave the key in your room and present it at check-out.



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Laundry and Ironing Service: contact reception, 24 hours a day, laundry bags distributed in the rooms

Local money: Euro (€). Banknotes in circulation are for 500, 200, 100, 50, 20, 10 and 5 euros. Coins are 2, 1 euros, 1, 2, 5, 10, 20 and 50 cents.

Lost and found objects: In case of lost objects, consult the Reception services.

Luggage: The Hotel has a secure luggage storage facility for guests who have already checked out or haven't checked in yet. Please contact Reception.

Luggage storage service: contact reception

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Mineral water: Upon request at reception and subject to availability.

Maps and itineraries: For more information, consult the reception services.

Massage service: on request, room service

Message service: on request



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Non-Smoking: Smoking is not allowed in the entire building. Make sure you comply with this standard as fire detectors are sensitive.

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Parking: Free of charge in the outdoor area surrounding the property of Utopia Hotel.

Pool towels: Upon request at reception, free of charge and subject to availability.

Pharmacy: The reception has a first aid kit.

For more information contact Pharmacy in Aljezur between 9:00 – 20:00:

282 994 438

Avenida General Humberto Delgado, 8670-001 Aljezur

Photocopies/Scans/Prints: We will handle this service for you. We can also print your boarding passes or vouchers. Please consult reception services.

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Reception: In a personalized way, with our staff, it is open from 8 am to midnight every day of the week, including weekends and holidays. Multilingual service (English and Portuguese) and information and reservations service.

Replacement duvet: Upon request at Reception and subject to availability.

Rooms: All rooms have air conditioning, black-outs, curtains, fiber internet, desk, bed linen, private bathroom, hairdryer and amenities. Utopia Hotel has a room adapted for guests with reduced mobility. Upon request at Reception, this room will be prepared for this purpose.



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Regular outdoor activities and entertainment programs:

For more information, consult the Reception Services - +351962424932

Yoga: on request from 2 people at 8:30 am or private class

Swimming lessons: Sunday to 11:00

Skate Lessons: Mondays at 17:00

Surf lessons: every day

Tennis: on request

PT: on request

Reservations: You can make your reservation via telephone (+351962424632), email (booking@utopiaguesthouse.com) and website (www.utopiaguesthouse.com). For more information, contact reception at the available time.



Sewing kit: Available on request at Reception.

Services:

Babysitting service: contact reception

Courier Service: contact reception

Luggage storage service: contact reception

Deposit service at reception: contact reception

Departure Service: contact reception

Message Service: contact reception



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Shoe Shine Service: contact reception for price list

Photocopy service: free of charge, contact reception

Information and Reservation Service: contact reception

Free printing service for vouchers and boarding passes:
free of charge, contact reception

Laundry and Ironing Service: contact reception, 24 hours a day, laundry bags distributed in the rooms

Maid Service: It is available, seven days a week, free of charge, from 11:00 am to 4:00 pm.

Massage service: on request, room service

Secretarial service on request: contact reception

Sewing Service: contact reception for price list

Scanning Service: free of charge, contact reception

Translation Service on request: contact reception

Baggage transport service:

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For more information, consult the Reception Services - +3519624249



>T<

Taxi: Contact Reception or our website.

Telephone: Consult the reception services.

Television: Available, free of charge, in five rooms of the hotel, the television works with its own controls available in the rooms, giving access to several Portuguese and international channels

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Wide network of partnerships with local suppliers:

Jams, honey, seeds and pottery from local suppliers used during breakfast and available for purchase. Consult the Reception services.